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And together, we've gotten better, stronger and more resilient.

- Jane Englebright

Here for Our Patients and For Each Other

by Jane Englebright

What was life like pre-pandemic? Sometimes, I have a hard time remembering! I have fond memories of airplane travels, in-person team meetings, classrooms full of learners, hugging my 86 year old mother, and holding the hand of an anxious patient.

We have learned so much in these months, many of which were part of 2020's "Year of the Nurse." Florence Nightingale set the foundations of modern nursing during the horrors of the Crimean War. I believe we will look back on the events of the past year and realize we have set new standards for exceptional care in this century.

Your creativity in solving challenges will change our profession for years to come. Finding new ways demonstrate great compassion and care in a time patients need us most. Innovating with technology to solve emerging issues. Analyzing research and best practices to create best-in-class standards of care. And, relying on each other, supporting each other, and taking care of each other in situations we could not have imagined.

You can be proud of all you have done. You have met the challenge. You have shown up – every day – for those we are privileged to serve. You have learned, you have grown. And together, we've gotten better, stronger and more resilient. I hope you take the time and space to recharge in this season of challenge. Your physical and mental wellness are important to surviving and thriving today and into the future. Take the time to breathe, to talk and to rest.

Thank you for all that you have done this year. Your hard work, commitment, flexibility, compassion and support for each other has been inspiring to your fellow nurses around the world. I am thankful to serve alongside you and to have the opportunity to support clinicians and caregivers through these challenges, but it's also important to pause and celebrate the successes and the milestones along the way.

Most importantly, we are still here for our patients and for each other. And, we have the promise and hope of effective vaccines.

I am grateful for the incredible work you have done, proud of the results you have achieved, and confident that we will meet the challenges ahead – together.



[Jane Englebright](#), RN, PhD, CENP, FAAN is Chief Nurse Executive and Senior Vice President, HCA Healthcare

[Website](#)

The HCA Healthcare Hope Fund

[The HCA Healthcare Hope Fund](#), a colleague-run, colleague-supported 501(c)3 public charity, supports colleagues through unexpected crises, such as a personal illness, death of a dependent family member, domestic violence, affording basic necessities after a disaster or other difficult situation. Since the Hope Fund's inception in 2005, HCA Healthcare colleagues have helped to deliver over \$67 million in assistance to more than 40,000 families when they needed it most. In 2020, our Hope Fund distributed a record \$10 million in assistance to nearly 5,000 HCA Healthcare colleagues. More than \$3 million of this total was distributed to over 2,000 colleagues to help with the loss of household income, childcare costs, or other unexpected financial challenges related to the COVID-19 pandemic.



[Learn more about the HCA Hope Fund at the HCA blog](#)

“One of the reasons HCA’s leadership acts almost instinctively to do the right thing now and ask about the cost later is that the company’s values and culture had been severely tested, and subsequently reshaped, by... crisis.”

Joe Tye and Bob Dent: *Building a Culture of Ownership in Healthcare (2nd edition)*